

E-01345A-05-0816

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Deb ReaganPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 54791Date: 8/24/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: female

unknown

Account Name: female unknownHome: (000) 000-0000Street: n/aWork:City: n/aCBR:State: AZ Zip: n/ais:Utility Company: Arizona Public Service CompanyDivision: ElectricContact Name: For assignmentContact Phone: (602) 000-0000Nature of Complaint:

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8/24 - 3:43 PM - Customer left voice mail message regarding her opposition to the proposed rate increase. Customer's message stated that "the proposed 20% increase is absurd and ludicrous". She stated "if this is passed, there is a group forming to picket in front of the Commission" and protest this increase. She stated that if the Commission passes this increase "we will have a revolution on our hands."

Customer stated that there are a lot of people, including herself, on fixed incomes who cannot afford another increase on their APS bills. She stated that APS received over \$1.5 billion profit on the last increase and another increase would be simple greed that is hurting the poor.

Customer also stated that if the Commission grants an increase "there will be repercussions because there are a lot of angry people" She stated "all hell will break loose in this town". She says "enough is enough is enough".
End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

Customer comments entered for the record and with the Docket in this matter.
End of Comments

Arizona Corporation Commission

Date Completed: 8/30/2006Opinion No. 2006 - 54791

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